

1. 2021 Updated Management Agreement

1.1 DATE AND OWNERSHIP:

SECTION 1: PROPERTY, OWNER AND TERMS

1.1 DATE AND OWNERSHIP

1.2 PROPERTY TO BE MANGED

Subject to the terms and conditions set out herein, the parties agree that The Garcia Group (Manager) shall manage for the Owner(s) the real property and hereafter referred to as the "Property".

1.3 TERMS AND FEES SUMMARY

Initial Term: This agreement is to be considered a Renewal and replaces and supersedes the Initial Term and all prior written Agreements. As such, either party may terminate this Agreement upon 30 days written notice delivered to the other party.

Notwithstanding anything to the contrary, this Agreement may be terminated by Agent upon 24 hours' notice to Owner if, in Manager's sole judgment, Owner fails to keep the Property habitable as required under any law or governmental rule, Owner attempts to unlawfully discriminate or the Property condition or use violates any applicable law. Agent may terminate this Agreement upon five days written notice if Owner fails to pay any amounts owed that become past due under this Agreement.

1. *Per-Month:*

- 1. (2.2.1) Management Fee per-unit-rates: 1-4 = 10% , 5-8 = 9%, 9-12 = 8% , 12-20 = 7%, 21+ = 6%
- 2. (2.2.5) E.T.E.F.: **\$10 per unit**

2. *Per-Year:*

- 1. (2.2.3) Term Modification: **\$200 per unit**
- 2. (2.2.9) Annual Unit Survey: **\$ 95 per unit**

3. *Per-Action:*

- 1. (2.2.3) Tenant Placement: **50% of 1st Month's Rent**
- 2. (2.2.7) Supplemental Rate: **\$ 75 per hour**
- 3. (2.2.8) Repair Oversight: **10% over \$1,500 per month**
- 4. (2.2.8) Home Warranty Coordination: **\$45 per incident**
- 5. (2.2.9) Compliance Inspection: **\$200**
- 6. (2.3.1). Unit Termination: **\$200 per unit**
- 7. (3.1.7) Garcia Maintenance **\$95 first hr. / \$65 additional hrs.**

1.4 EXCLUSIVE AUTHORITY GRANTED:

The Owner(s) hereby grants to Manager full and exclusive authority to take the following actions, and agrees to reimburse all reasonable expenses related thereto:

- 1. To advertise the availability for rental of the property in print and/or online and to display "For Rent" signs thereon, and provide access to tenants remotely with the use of a lock box
- 2. To accept completed applications and perform tenant screenings.
- 3. To sign, renew and/or cancel rental and/or lease agreements for the property or any part thereof.
- 4. To collect rents due or to become due and give receipts therefore.
- 5. To collect all deposits and fees, including but not limited to, security deposits, late fees, NSF (returned check) fees, pet fees and tenant application fees. All tenant fees including application fees, late fees, NSF fees, penalties, violation or non-compliance fees, processing fees, rebates, and discounts shall be retained by and be the sole property of Manager.
- 6. To terminate tenancies and to sign and serve in the name of Owner such notices as are appropriate.
- 7. To institute and prosecute actions; to evict tenants and to recover possession of the property; to sue for, in the name of the Owner, and recover rents and other sums due, and when expedient, to settle, compromise and release such actions or suits or to reinstate tenancies.
- 8. To make or cause to be made and supervise repairs / alterations / decorating on the property; to purchase supplies and pay bills therefore.
- 9. To hire, contract for, discharge and supervise all labor and/or employees required for the operation and maintenance of the property.
- 10. To make contracts for all utilities including electricity, gas, fuel, water, telephone, and garbage hauling as the Manager shall deem advisable; at the termination of this agreement the Owner agrees to assume the obligations of any contract so entered.

11. To be appointed as the "person in charge" as defined in ORS 164.205(5) for the purpose of retaining control over any common areas and enforcing state trespassing laws.
12. To disburse from Owner's funds payments for: (X) Management Fees, (X) Advertising Expenses, (X) Maintenance, Repairs, Alterations, Decorations, (X) Utilities, () Property Taxes, () Mortgage Payments, () Insurance, (X) HOA Dues, () Other
13. To maintain a cash reserve of Owner's funds, for use in payment of various expenses, in the amount of \$500.00 per unit.
14. To take all other actions Manager deems necessary or appropriate to perform Manager's obligations hereunder.

SECTION 2: OWNER OBLIGATIONS

2.1 OWNER REPRESENTATION AND COVENANTS

1. **Owner(s) Represents:** That Owner holds title or is purchasing the property described herein above and has the sole right to engage the services of the Manager to operate the property.
2. **Owner Insurance:** The Owner(s) shall obtain and maintain full control of renewal of property and liability insurance coverage, including fire and a minimum of \$1,000,000 liability coverage; the Manager has no duty or responsibility with respect to any insurance coverage. Owner(s) shall cause Manager to be named on Owner's policy as an additional insured party.
3. **Owner Records:** Owner agrees to make available to Manager all data, records, and documents pertaining to the property which the Manager may require to properly perform its duties hereunder.
4. **Property Set Up:** At the commencement of the term hereof, the Owner(s) shall pay an Initial Set-Up Fee (per Item 1.3). Owner to have the property clean and move-in ready with all smoke alarms, carbon monoxide alarms, lights, and appliances in working order. During the term hereof, the foregoing shall be Manager's responsibility, before the property is to be shown to prospective tenants. If the property is not move-in ready at the commencement of the term, the Manager will facilitate any clean up / maintenance necessary to make the property move-in ready at the Owner's expense. Manager shall have the right to maintain the property in "like" condition while maintaining all amenities provided or perceived by any tenant or prospective tenant.
5. **Owner Responsibility:** The Owner(s) shall hold the Manager and Owner's broker harmless from any and all damage, suits, liability, and/or loss in connection with the Manager's management of the property, except to the extent caused by the gross negligence or willful misconduct of Manager. Owner acknowledges it is impossible for the Manager to know the use that a tenant may put the property to, and the Owner assumes the risk of the rental of the property to a tenant who fails to pay rent or otherwise breaches the rental agreement, or misuses the property, or impairs its use or value by an improper use such as, but not limited to, housing of animals, drug manufacturing, drug dealings, or other improper or illegal activities. Any and all expenses associated with the termination or eviction of an occupant or tenant beyond the scope set forth by the Manager's E.T.E.F. plan (per section 2.2.5) shall be the responsibility of the Owner. Manager shall not be required to represent Owner in any eviction or court action. Owner shall be responsible for the collection of all outstanding debt, unpaid rents, unpaid fees and monies owed by the tenant after the vacancy by any and all tenants or occupants beyond the final accounting and security deposit disposition created by Manager.
6. **Reimbursement and Expenses:** The Owner(s), upon request of the Manager, shall promptly reimburse the Manager for any disbursements in excess of the rents collected. The Manager shall provide to the Owner proof of excess expenditures when requested before reimbursement is made. Any work contracted in excess of the amount held by Manager shall be funded by owner PRIOR TO commencement of the work.
7. **Lead Paint Disclosure:** Owner(s) acknowledges that Manager has advised Owner of the laws regarding disclosure of Lead-Based Paint Hazards in residential dwellings built prior to 1978 and agrees to furnish Manager with a completed signed and dated "Disclosure of Information on Lead-Based Paint and Lead-Based Paint Hazards" form if the property was built prior to 1978. If additional information becomes known to Owner as to the presence of Lead-Based Paint and/or Lead-Based Paint Hazards, Owner agrees to inform Manager and supply an updated disclosure form to Manager.
8. **Tenant / Owner Correspondence:** Under no circumstance shall Owner contact or communicate directly with any Tenant occupying the property at any time without prior notice and consent from Manager. In the event Owner communicates with any tenant under management, Manager reserves the right to terminate the contract immediately and Owner shall pay Manager the remainder of the contract obligation within 14 calendar days.

2.2 FEES AND EXPENSES

1. **Management Fee:** The Owner(s) shall pay the Manager, a monthly Management Fee per Item 1.3.2 AND AS AGREED TO PER A SUPPLEMENTAL FEE ADDENDUM based on gross monthly rent(s) and pet rent(s) scheduled for the property. Owner shall pay manager this fee for any period of time tenant occupies the property regardless of credits given by the Owner or non-payment by tenants. In addition, Owner shall pay all extraordinary advertising expenses (upon prior approval of non-standard marketing program). Returned check fees, late fees, application fees, penalties, violations, non-compliance fees, rebates, discounts, and processing fees paid by tenants will be retained by the Manager.
2. **Payment of Management Fees:** Owner acknowledges that all management fees are calculated on Tenants' contracted monthly rent and are due within 30 days of invoicing even if government mandated actions prevent or impair ability to collect rents. Any unpaid amounts bear interest at the state statutory rate of 9%.
3. **Tenant Placement (Lease-Up) and Term Modification:** Owner shall pay a commission equal to 50% of one month's rental amount for the placement of each new tenant and signing of the lease for which the Manager is the procuring cause, which commission shall be based on the rental amount for the highest month within the tenancy. Such commission shall be paid out of the first rents received by the Tenant and shall in no case be less than \$350.00 regardless of the rental amount. Owner shall pay Manager a Modification of Terms commission in the amount of \$200.00 upon each term review /renewal or rent increase with any and all existing or added tenants. In the event that the property is occupied upon commencement of this agreement, Owner agrees to pay a commission in the amount of \$350 per unit to Manager out of the first rents collected by Manager.
4. **Maintenance and Reserves:** Owner shall pay \$50 out of the first month's rent to be applied to the installation of a lock-box at the property. Manager shall retain \$500.00, for each unit under management, out of the first rents collected to be held in reserve for use

by the Manager for payment of bills specific to the property. Manager shall be entitled to replenish the funds in such account from rent received, in order to maintain a balance of \$500.00. Any remaining amount at the end of the contract term shall be refunded to the Owner in full within thirty (30) days of termination. Owner assumes full responsibility for the payment of any expenses and obligations incurred in connection with the exercise of the Manager's duties set forth herein. In no event shall the Manager be required to use its own funds to pay any of the Owner's obligations. Manager shall retain a commission of 10% of the full invoice amount for any and all maintenance coordinated with outside vendors for all maintenance and turnover.

5. **Employee Training and Eviction Fund (ETEF):** Manager shall retain a monthly amount equal to \$10 per unit. ETEF funds may be used in such manner as chosen by The Garcia Group, including but not limited toward the education of staff, vendors, employees and independent contractors associated with The Garcia Group, in an effort to minimize liability associated with changes in local, state and national rules, regulations and laws. These funds shall also be used towards eviction costs of a tenant placed by the Manager, including filing for FED, first appearance, restitution and sheriff's lock out. However, any additional expenses that may arise from eviction proceedings, including but not limited to attorney fees for consultation, appearance filing, or testimony are and remain to be the sole responsibility of the Owner
6. **Listed For Sale:** In the event the Owner enters into an agreement for sale of the property, or an agreement to list the property for sale, and the property is not listed for sale with The Garcia Group, Owner agrees Manager may terminate this agreement immediately, without any advance notice to the Owner. Manager strives to work with all REALTORS and will put forth reasonable efforts in good faith to support Owner's goals.
7. **Supplemental Rate:** Owner shall pay Manager an hourly rate of seventy-five dollars (\$75) for each scheduled visit to the property granting access to any third party per Owner's request in relation to analysis, sale, refinance, appraisal, inspection, insurance evaluation, or any other third party access, or any Owner request outside of the normal scope of activities as defined by this Agreement.
8. **Construction and Repair Oversight:** In the event Owner requests Manager to oversee, supervise, or in any way manage any maintenance or construction project at the property for which the total estimated or actual expense for labor and materials exceeds \$1,500 AND involves more than one vendor, Owner shall pay Manager a project management commission upon completion of Manager's services regarding such project, and such commission shall be equal to ten (10) percent of the total project cost. In the event Manager supervises any repair using a Home Warranty Company as a third party, Owner shall pay a \$45 fee to Manager for each repair coordinated.
9. **Unit Inspections:** Manager shall conduct a Quality Unit Survey of each unit one time per year at a rate of \$95 per report. Additional inspection reports may be completed upon Owner request. Compliance Surveys shall be conducted on Vacant units in the City of Portland as required by the F.A.I.R. Act (see Section 3.12) at a rate of \$200 for the first 2 hours and \$75

2.3 TERMINATION

1. **Upon Termination:** Owner shall pay \$200 per unit upon termination of the contract in association with the off-boarding and transfer of documents, records, financial data, and associated records of any and all units under management.
2. **Actions of Termination:** Not later than 60 days after the effective date of the termination of this Agreement, Manager will: (a) Disburse all obligated funds to the party or parties entitled to the funds; and (b) Provide the Owner with the following: (A) A final accounting of the Owner's ledger account; (B) All funds belonging to the Owner as shown on the Owner's ledger, unless the Owner directs the Manager, in writing, to transfer the funds to another property manager, escrow agent or person; (C) An accounting of all security deposits and fees held for tenants; (D) All tenant security deposits and fees held for tenants; (E) Copies of all current tenant rental or lease agreements, unless the Owner waives such requirement in writing or directs the Manager, in writing, to provide such documents to another property manager, escrow agent or person; and (F) This Agreement hereby serves Owner notice that the Manager may destroy the required records of the property management activity performed after six years. Upon the written request of Owner, Manager will transmit to Owner along with the final accounting, all records, contracts, leases, receipts for deposits, and other papers or documents which pertain to the Property, which Manager is not obligated to retain under applicable law. Owner will pay all copying charges for any records transmitted to Owner upon termination of this Agreement.
3. **Actions of Manager:** No later than the next calendar day after the effective date of the termination of this Agreement, Manager must notify each tenant for whom the Manager holds a security deposit that: (a) The security deposit and all fees held for the tenant will be transferred to the Owner or, if applicable, to another property manager, escrow agent or person; and (b) The name and address of the Owner, other property manager, escrow agent or person to whom these deposits will be transferred.
4. **Timing of Termination:** If a tenant's termination of tenancy occurs prior to the effective date of termination of this Agreement, Manager shall complete any final accounting, inspection or other procedures within the time required by: (a) The tenant rental or lease agreement; (b) The Residential Landlord Tenant Act; (c) F.A.I.R. ordinance; and (d) this Agreement, unless otherwise disclosed and/or directed in writing.

SECTION 3: MANAGER OBLIGATIONS

3.1 MANAGER'S REPRESENTATIONS AND COVENANTS

1. **Manager Representations:** Manager represents that it is a Licensed Real Estate Broker in the State of Oregon and Washington and shall have the right to communicate with any and all tenants concerning the renting, leasing, buying and/or selling of real estate in any form or fashion.
2. **Legal Duties:** Manager shall manage the property in full compliance with all the laws and regulations of any Federal, State, County, or Municipal authority having jurisdiction over the property.
3. **Due Diligence:** Manager agrees to use due diligence in the management of the property for the terms, conditions and provisions contained herein, and agrees to furnish the services of Manager's organization for, and only for, the selling, renting, leasing, operating, and management of the property. Manager agrees to hold records of the management of the property for a minimum of one (1) year from the termination of the agreement.

4. **Monthly Reporting:** Manager shall provide to the Owner(s) both monthly and annual statements of receipts, expenses, management commissions and charges. Manager shall remit to the Owner(s) proceeds less disbursements and reserves on a monthly basis. If proceeds are to be remitted to more than one owner, such remittance shall be made as instructed by Owner(s).
5. **Trust Accounts:** Manager shall deposit all receipts collected for the Owner(s) in a federally insured Clients' Trust Account, separate from the Manager's accounts. Such trust account may be an interest bearing account, and Owner agrees that all such interest earned shall be paid to the Manager. Manager may set off against any Owner funds in such trust account any amounts which are due to Manager under this agreement. Owner agrees to receive 1099 documentation via electronic delivery method.
6. **Prior Approval:** Manager agrees to secure the prior approval of the Owner(s) on all expenditures in excess of \$750.00 for any one item, except monthly or recurring charges and expenses, and/or emergency repairs, if in the opinion of the Manager such repairs are necessary to protect the property from damage or to maintain all required services to the tenant(s). This limit excludes turnover and "make-ready" expenses to prepare the property for rent. Any expense in excess of \$750.00 but less than \$2,500 shall require the approval of the Owner, unless Manager, in Manager's sole judgement deems such repair is necessary for the health, safety and welfare of the property or occupant. For any expense in excess of \$2,500 Owner may request additional bids and approval by Owner for work scheduled is subject to Owner's Contribution of 50% of bid prior to the commencement of the repair, unless the repair is associated with safety and habitability and/or is in Manager's sole judgment to be urgent and time sensitive. Owner's delay in approval and release of funds for emergency repairs may be deemed in Manager's sole judgement as grounds for termination under this agreement.
7. **In-House Maintenance and Vendors:** Manager reserves the right to utilize any qualified maintenance staff, contractors, or other service providers as may be selected by Manager, regardless of their affiliation with Manager, and Owner acknowledges Manager may use its personnel or other business in which Manager has a pecuniary interest to perform maintenance or services, including the following businesses in which Manager has a pecuniary interest: Garcia Group Maintenance; whose billable rate requires a minimum first hour of \$95.00 and \$65 per subsequent hour. Manager may receive a direct or indirect benefit from such maintenance staff, contractors, or other service providers. This may include rebates, discounts and/or any other benefit. Manager shall bill Owner(s) at market rates for work completed specific to the scope of needed repairs. All maintenance shall be performed by vendors approved by and at the direction of the Manager at Manager's sole discretion. At no time shall Owner contact the tenant directly without written approval by Manager. Any and all vendors outside of the Manager's company shall be licensed, bonded and insured per state or local requirements prior to being allowed on the property.
8. **Owner Contributions:** Owner hereby agrees to promptly fund any required fee, penalty, concession, subsidy or other required fee by city ordinance, state or federal law prior to serving any notice or initiating any act which would or could result in any expense related to any property or tenant under management by Manager.
9. **Tenant Protection Legislation:** Owner will read or have read the Legislative Addendum outlining the Portland Ordinance for Relocation Assistance, the F.A.I.R. Act rules of Advertising and Screening (30.01.086), and Deposit Accounting (30.01.087), SB 608 and HB 4213 and HB 4401. Owner acknowledges that Manager has provided a copy of these bills to assist in greater knowledge of the laws and ordinances. Manager will use generally accepted "best practices" in fulfilling the intent of the laws.
10. **Payment of the Portland Renter Protection Ordinance:** The Manager will not provide Tenant Notices for rent increases of 10% or more per year (as defined by the start date of the current tenant rental agreement, which is 9.9% in 2020) or give a Tenant's Notice for Termination without Cause, or provide any renewal other than one at "substantially the same terms" as defined by the Ordinance, unless the Owner first deposits the appropriate relocation fee (as defined by the Ordinance) with the Manager's Clients' Trust Account for tenant's payment as required by law. The Relocation fees (subject to change) are currently: Studio - \$2,900 / 1 Bedroom - \$3,200 / 2 Bedroom - \$4,200 / 3 - Bedroom \$4,500.
11. **City of Portland Exemption:** The Owner must apply to the City of Portland individually to determine if they qualify for an Exception to payment of these fees and must provide that written evidence to the Manager upon receipt. Any vacant unit advertised and subject to an Exemption must be disclosed as such to the all potential tenants and agreed to within the terms of the Rental Agreement.
12. **Tenants' Security Deposit Refunds:** To comply with the Deposit Accounting per Oregon law (Sec. 30.01.087) Owner agrees that for Manager to use accepted "best practices" in fulfilling its intent, upon the first vacancy under the terms of this contract, it necessitates that Manager conduct a Compliance Inspection as defined in the F.A.I.R. Act and as addressed in Section 2.2.8 herein. Manager to follow accepted industry standards and legal limits (as defined by Portland F.A.I.R statutes) in assessing Tenant damages, including normal wear and tear. There is no provision in this agreement necessitating prior Owner instructions to be sought or required by Manager in the assessment, collection or final disposition of the Tenants' Security Deposits.
13. **No Cause Terminations:** Per the guidelines found in Oregon Statute per SB 608, Owner understands that no tenant residing in a unit for more than 365 days may be given a notice of termination unless it is a "FOR CAUSE" breach of contract, and it is equally impermissible to provide a lease termination if the occupancy has been over 1 year without an approved Owner Exclusion as defined by the statute.
14. **Manager's Authority:** Company policies will extend into other municipalities when and if /when similar rules ordinances or laws are passed by other local or state governments. If Owner insists Manager take actions on the property or with tenants that in the sole judgment of Manager may lead to a violation of these provisions or state or local law or give rise to potential disputes caused by those actions, Manager hereby retains the right to immediately terminate this agreement. In addition, any Owner's breach of these rules, ordinances or lead shall be considered a breach of this Owner's duties and the Management Agreement may be immediately terminated by Manager.

SECTION 4: ADDITIONAL PROVISIONS

4.1 CONDITION AND REMEDIES

1. **Notices:** Any notices required or permitted under the terms of this agreement shall be deemed given at the earlier of (i) when actually delivered by professional courier, (ii) two (2) days after such notice is deposited in the United States mail first class or certified mail with postage prepaid, addressed to the Owner or Manager at the addresses noted in Section 2 above, or (iii) when sent by email, provided the recipient acknowledges receipt. Manager reserves the right to modify this agreement in writing for any reason with a minimum 30-day notice.

2. **Heirs and Assigns:** All rights, remedies and liabilities herein given to or imposed upon either of the parties hereto shall inure to the benefit of and bind the heirs, executors, administrators, successors and, so far as this agreement is assignable by the terms hereof, to the assigns of such parties.
3. **Total Agreement:** This agreement contains the entire agreement between the parties pertaining to the property and cannot be changed or terminated except by a written addendum, signed by both parties.
4. **Applicable Law & Venue:** This agreement shall be governed by and construed in accordance with the laws of the state in which the property is located, and in the event of any litigation arising out of this agreement, the parties hereto stipulate and agree that the venue for any such action shall be the county in which the property is located.
5. **Attorney Fees & Court Costs:** In case suit or action is instituted to enforce compliance with any of the terms of this agreement, the losing party agrees to pay the prevailing party a reasonable attorney's fee, together with all costs and expenses incurred in connection with such actions, including the reasonable cost of searching records to determine the condition of title at the time suit is commenced.
6. **Equitable Remedies:** In addition to all other legal rights and remedies, either party shall be entitled to obtain from any court of competent jurisdiction all appropriate equitable remedies, including preliminary and permanent injunctive relief, against any actual or threatened violation of any term hereof, as well as an equitable accounting of all profits or benefits arising out of such violation, without requirement of bond, and without a showing of actual damages.
7. **Cooperation:** The parties agree to fully cooperate in carrying out this agreement, including the execution of all documents reasonably necessary to effectuate the intention of the parties.
8. **Time of Essence:** Time is of the essence of this agreement with respect to each and every provision of this agreement in which time is a factor.
9. **Waiver:** No delay or failure by any party to exercise any right, power or remedy with regard to any breach or default by any party to this agreement, or to insist upon strict performance of any of the provisions hereof, shall impair any right, power or remedy of such party, and shall not be construed to be a waiver of any breach or default of the same or any other provisions of this agreement. No action or conduct of any of the parties hereto shall be deemed or construed as a waiver or modification of the non-waiver provisions contained in this section.
10. **Relationship of the Parties:** The relationship of the parties to this Agreement shall be that of Principal and Agent, and all duties to be performed by Manager under this Agreement shall be for and on behalf of the Owner, in Owner's name, and for Owner's account. In taking any action under this Agreement, Manager shall be acting only as Agent for Owner, and nothing in this Agreement shall be construed as creating a partnership, joint venture, or any other relationship between the parties or as requiring Agent to bear any portion of the losses, or share in any portion of the profits, arising out of or connected with the ownership or operation of the property. Nor shall Manager, at any time during the period of this Agreement, be considered a direct employee of Owner. Neither party shall have the power to bind nor obligate the other except as expressly set forth in this Agreement, except that Agent is authorized to act with such additional authority and power as may be necessary to carry out the spirit and intent of this Agreement.
11. **Survival of Representations and Warranties:** All representations and warranties made in this agreement and liability of the parties for the breach, inaccuracy, or other failure of such representations and warranties shall survive the expiration or termination of this agreement, and shall remain in full force and effect thereafter.
12. **Construction:** The captions used in this agreement are intended for convenience only and shall not in any way affect the meaning or construction of any provision of this agreement. The rule of construction that a written agreement is construed against the party preparing or drafting such agreement shall specifically not be applicable to the interpretation of this agreement.
13. **Third Party Beneficiaries:** The provisions of this agreement are intended solely for the benefit of the parties hereto, and shall create no rights or obligations enforceable by any third party, or any other person or entity not expressly made a party hereto, including but not limited to creditors, partners, agents, employees, owners, officers, directors, or other parties affiliated with any of the parties hereto.
14. **E-mail as Written Consent:** A party's consent given by e-mail shall constitute a written consent wherever a written consent is required hereunder.
15. **Reliance:** In the event a party hereto receives a notice or instruction which such party reasonably believes in good faith to be from another party hereto, the receiving party may rely thereon, and shall have no duty to inquire into the authority of the person giving such notice or instruction. In the event a party receives conflicting notices or instructions, such party may refuse to act in response thereto, until such conflict is resolved.
16. **Hold Harmless and Liability:** Except for willful misconduct or gross negligence of Agent, the Owner shall indemnify and save Manager harmless from liability for any and all costs, expenses, attorney fees, suits, liabilities, claims damages, from or arising in connection with the management of the property or the performance or exercise of any duties, obligations, powers or authorities herein or hereafter granted to Manage.
17. **Other:**
 1. Owner recognizes that Manager manages properties for others as well as properties owned by principals or employees of Manager and agrees that Manager may offer all such properties, including Owners, to all prospective lessees/tenants.
 2. Owner agrees that neither Manager nor Owner will discriminate in the leasing or rental of the Property based on race, color, religion, sex, national origin, familial status, marital status, sexual preference, disability, or source of income.
 3. After termination of this Agreement, Manager's records relating to the Property will be retained onsite or at a contracted offsite storage location. Records may be destroyed six (6) years after the date of termination of the Agreement.
18. **Special Terms:**
 1. (None if left blank)

By initialing below, you acknowledge and agree to the terms in Section 1.

X _____
Initial Here

2. Sign and Accept

2.1 AUTHORITY:

The parties signing below personally represent and warrant that they have the requisite authority to bind the entities on whose behalf they are signing. Owner has reviewed the Renter Protection Addendum and agrees to be bound by the same, following Manager's professional advice, including, when outside legal counsel is suggested.

In Witness Whereof the respective parties (if community property both husband and wife must sign) have executed this agreement on the date first set forth above.

X _____
Owner

Date Signed

X _____
Agent/Broker

Date Signed